

Corrigendum
For
REQUEST FOR PROPOSAL (RFP)
FOR
SUPPLY, INSTALLATION AND MAINTENANCE OF IT INFRASTRUCTURE
FOR ATM SITES
THE ASSAM CO-OPERATIVE APEX BANK LTD.



INFORMATION TECHNOLOGY DEPARTMENT
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ASSAM – 781001, INDIA

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CORRIGENDUM: REQUEST FOR PROPOSAL (RFP) FOR SUPPLY, INSTALLATION AND MAINTENANCE OF IT INFRASTRUCTURE FOR ATM SITES

Section 1 Revised Eligibility Criteria

SI No	Eligibility Description	Documents to be submitted as Bidder
1	The Prime Bidder should be in existence in India for minimum of Five years as on 31.03.2021	Certificate of Registration/ Incorporation whichever is applicable
2	<p>The Prime bidder submitting the offer should be having a turnover of minimum Rupees Ten Crore (INR 10 Crore) per year during last three years i.e. 2018-2019, 2019-2020 and 2020-2021.</p> <p>Copies of the last three financial years' audited balance sheets should be submitted along with the offer.</p>	<p>Copy of the audited balance sheet of the company for the consecutive last three financial years (2018-19, 2019-20 & 2020-21) should be submitted.</p> <p>If Audited balance sheet is not available for 2020-21, bidders may submit provisional Balance sheet certified by a chartered accountant.</p>
3	The Bidder and its consortium partner should have reported profit (Profit after Tax) for the financial years (2018-2019, 2019-2020 and 2020-2021).	<p>Copy of the audited balance sheet of the company for the consecutive last three financial years (2018-19, 2019-20 & 2020-21) should be submitted.</p> <p>If Audited balance sheet is not available for 2020-21, bidders may submit provisional Balance sheet certified by a chartered accountant.</p>
4	The Prime bidder should have ISO 9001 certification	Copies of relevant certificate valid during the bidding process.
5	The proposed OEM for UPS, AC and CCTV Surveillance System should have its support team permanently deployed in Assam.	Self-Declaration on OEM's company letterhead stating the details of the support centers along with name & contact details of representatives
6	The production unit / factory of the brand of UPS, AC and CCTV Surveillance System should be in India	Copies of relevant certificate valid during the bidding process.
7	As on RFP issue date, the bidder and its consortium partner should not have been blacklisted by any Financial Institutions / Banks /PSU / any Govt. organization in India. An undertaking to this effect must be submitted in their letter head	An undertaking to this effect must be submitted on bidder letter head

8	The Bidder or its consortium/OEM partner should have supplied, installed and supported/AMC at least 150 number of UPSs in a single/ multiple organization in Assam.	Copies of purchase orders/ work orders/ credential letters issued by clients in the name of Bidder or consortium/OEM partner.
9	The Bidder or its consortium/OEM partner should have supplied, installed and supported/AMC at least 60 number of ACs in a single/ multiple organization in Assam.	Copies of purchase orders/work orders/ credential letters issued by clients in the name of Bidder or consortium/OEM partner
10	The Bidder or its consortium/OEM partner should have supplied, installed and supported/AMC at least 75 number of CCTV Surveillance Systems in a single/ multiple organization in Assam.	Copies of purchase orders/ work orders/ credential letters issued by clients in the name of Bidder or consortium/OEM partner
11	The bidder or its Consortium Partner should submit an authorization letter from Original Equipment Manufacturer (OEM) to this effect should be furnished. This letter should specify that in case authorized representative is not able to perform obligations as per contract during contract period, the Original Equipment Manufacturer would provide the same.	Manufacturer Authorization Form (MAF)

Section 2 Response on Pre-bid Queries

Sr. NO.	Page #	Point / Section #	Clarification points as stated in the tender document	Comment/ Deviation	Suggestion/	Remarks
1	10	8	The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 150 number of UPSs in any organizations in Assam.	The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 150 number of UPSs in any organizations in India		Please refer the corrigendum
2	10	9	The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 60 number of ACs in any organizations in Assam.	The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 60 number of ACs in any organizations in India		Please refer the corrigendum

Sr. NO.	Page #	Point / Section #	Clarification points as stated in the tender document	Comment/ Suggestion/ Deviation	Remarks
3	11	10	The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 75 number of CCTV Surveillance Systems in any organizations in Assam.	The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 75 number of CCTV Surveillance Systems in any organizations in India	Please refer the corrigendum
4	17	19	Payment Terms New Hardware for ATM Infrastructure:	Kindly offer clarification on New Hardware Instructure	Please refer RFP section 19 : Payment Terms
5	17	19	New ATM Site preparation and maintenance: For construction of new ATM site and maintenance of the site <ul style="list-style-type: none"> > 50% of the payment on completion of civil work. > 30% of the payment on successful implementation of the site. > 10% of the payment in 2nd year. > 10% of the payment in 3rd year. 	New ATM Site preparation and maintenance: For construction of new ATM site and maintenance of the site <ul style="list-style-type: none"> > 50% of the payment on completion of civil work. > 50% of the payment on successful implementation of the site. 	RFP requirement Stands
6	7	5	COMMENCEMENT OF SERVICES	Applicable to existing sites or new sites	Applicable for both existing and new sites
7	8	6	SCOPE OF WORK	Involvement of Third-party vendor and its implication on primary vendor. Primary Vendor won't provide Warranty and Service to material bought from Third Party by Bank	Understanding is Correct

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8	8	6.A	IT Systems: Maintenance of ATM Site	Are Consumables in Vendor Scope. Project is for 5 years, if Bank intends to implement a new site in the 2nd or 3rd year after project signing then is the vendor liable for 3Yr Comprehensive warranty since it will extend the Project tenure of the vendor for additional years	Yes. All consumables are vendor's scope except battery of the UPSs. Understanding is correct
9	17	19	Payment Terms 20% on go-live and acceptance	Is this equipment-live or cash-live? Since it is for 30 functional sites	This is related to procurement of new hardware only. Hence cash live will be treated as go-live.
10	17	20	Insurance	After material Delivery and Installation, ATP should be completed within 15 days	The Insurance should be valid till installation or 30 days of delivery whichever is earlier.
11	17	21.1	WARRANTY/AMC SERVICES	Access to ATM Power Room/AC Outdoor Unit Access, availability of Custodian 24*7 should be confirmed by the Bank. Ladder to technician to perform outdoor unit maintenance has to be provided by the Bank.	Understanding is Correct
12	17	21.1	WARRANTY/AMC SERVICES	Any damage induced to any UPS/AC/Civil work by external factors/vandalism should not be attributed to Vendor	Understanding is correct
13	19	24	ACCEPTANCE TESTS	Acceptance Testing should be completed within 15 days post successful installation/commissioning of materials	RFP requirement Stands
14	23	32	OTHER TERMS AND CONDITIONS:	Extension of Service after 5 years of contract period should be at par with then market value of materials.	To be mutually discussed with selected bidder before execution of contract

Sr. NO.	Page #	Point / Section #	Clarification points as stated in the tender document	Comment/ Deviation	Suggestion/	Remarks
15	23	32	OTHER TERMS AND CONDITIONS:	Any item not marked/mentioned in the BOM but is deemed mandatory at a later stage of the project should not be attributed to the vendor.		Bidder should factor any equipment required during the installation or providing AMC services in commercial bill of material. Bidders are free to add any line timed with the details (if any).
16	23	32	OTHER TERMS AND CONDITIONS	Bank should specify minimum quantity of items, which will help in prompt delivery		Please refer RFP
17	24	33	LIQUIDATE DAMAGE	Bank should reconsider the fixed amount of 4000/week.		RFP requirement Stands
18	24	34	FORCE MAJEURE	In a bid to resolve any call at the earliest during any situation of Force Majeure would request Bank to extend support in any form possible.		RFP requirement Stands. However it depends on actual scenario.
19	-	-	OTHER TERMS AND CONDITIONS	Confirmation required on whether existing old replacement items will be banks property or vendors.		It will be Bank's property
20	-	-	OTHER TERMS AND CONDITIONS	Call logging for SLA should be during business hours excluding holidays.		Call logging system should be 24*7*365
21	-	-	OTHER TERMS AND CONDITIONS	Lead price variation will be depended on LME index		Not accepted. RFP requirement stands.
22	10		The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 150 number of UPSs in any organizations in Assam.	The Bidder or its consortium/OEM partner should have supplied, installed and supported/AMC at least 150 number of UPSs or cumulative 450 KVA UPS Capacity in organizations in Assam.		Please refer the corrigendum
23			The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 60 number of ACs in any	The Bidder or its consortium/OEM partner should have supplied, installed and supported/AMC at least 60 number of ACs or cumulative 60 TR (Tons) AC		Please refer the corrigendum

Sr. NO.	Page #	Point / Section #	Clarification points as stated in the tender document	Comment/ Deviation	Suggestion/	Remarks
			organizations in Assam.	Capacity in organizations in Assam.		
24			The Bidder or its consortium partner should have supplied, installed and supported/AMC at least 75 number of CCTV Surveillance Systems in any organizations in Assam.	The Bidder or its consortium/OEM partner should have supplied, installed and supported/AMC at least 75 number of CCTV Surveillance Systems OR cumulative 150 nos. CCTV cameras in organizations in Assam.		Please refer the corrigendum

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